SARAHFERNANDES

COPYWRITER





PROFILE SUMMARY

My brain's constantly thinking of ideas. So if you see me staring at a wall or a blank screen), with my earphones in, I'm having the time of my life and my brain, a party. I've written for clients across a range of verticals: Fashion, BFSI, Lifestyle, Entertainment, Sustainability, Real Estate, Ed-Tech, IT, and Food to name a few. While doing so, I've demonstrated excellent communication skills, proactiveness, and a high ability to multitask as a content writer and copywriter by leading digital marketing campaigns from concept to execution.

WORK EXPERIENCE

Content Marketing Consultant

2022-2023

One Source, Mumbai

- Led content and campaigns across social media platforms for personal and commercial brands.
- Executed monthly content calendars and reports.
- Provided social media solutions to 5+ brands enhance clients' digital presence.
- Monitored online presence and engaged with users, strengthening customer relationships.

Senior Executive - Content Writing

2021-2022

The Small Big Idea, Mumbai

- Supervised content and campaigns across social media platforms for national and international brands.
- Co-developed strategies for business pitches.
- Managed Google Ads Copy for various brands.

Content Writer 2019–2021

SocioSquares Digitech, Mumbai

- Created and managed content & copy for diverse brands across various platforms.
- Wrote social media and microsite copy for an award-winning campaign.

Assistant Marketing Manager

2019-2019

Frooters Innovations Private Ltd.

- Methodically devised and implemented monthly content calendars.
- Executed end-to-end influencer campaigns.

Customer Service Representative

2017-2019

Master Network, Mumbai

- Handled customer inquiries and resolving technical issues related to internet and cable services.
- Provided information on service plans, pricing, and promotions to potential customers.
- Assisted customers with billing inquiries and account management.
- · Maintained a high level of customer satisfaction through effective communication and problem-solving.

Copywriter Intern

Fruitbowl Digital

2015-2016

- Worked on a brand called Colorize and created a social media presence for it.
- Worked on company blogs.